MANUFACTURER'S WARRANTY

Effective 1st January 2026

Brands/Products

This warranty applies to Dunlop, Falken and Ohtsu brand passenger car tyres, SUV/4WD tyres, light truck tyres, truck & bus tyres, plus tube and rust band products.

Manufacturer/Distributor

This warranty applies to products manufactured by Sumitomo Rubber Industries Ltd (SRI) and its subsidiary manufacturing plants, which are imported by Dunlop Tyres Australia Pty Ltd (DTAU) and distributed only within Australia.

Replacement Market/Original Equipment

This warranty applies for products which are sold in Australia for the replacement (RE) fitment market.

This warranty does not apply to original equipment (OE) tyres which are installed on a new vehicle by the vehicle manufacturer at the time of manufacturing.

I. Warranty Inclusions

a) Every tyre is warranted against defects in materials and workmanship for the usable life of the original tread, ending at the appearance of the tread wear indicators at 1.6mm remaining tread depth.

b) DTAU's warranty for tyres applies for seven (7) years from the date of consumer purchase (the tax invoice date from an approved DTAU tyre dealer), subject to tyre aging criteria shown in Warranty Exclusions.

c) DTAU's warranty for tubes and rust bands applies five (5) years from the date of manufacture, and only for usage in the original tyre which it was supplied.

d) A DTAU tyre dealer may present a product for inspection in the prescribed method, firstly by contacting the nominated DTAU representative and following the advised claim procedure

e) If a tyre is found through DTAU's process to have become unserviceable due to a material or manufacturing defect, we will make an adjustment in one of the following ways:-

i. Within the first 1.6mm of tread wear; the tyre will be replaced free of charge.

ii. Over 1.6mm of original tread wear; a pro rata adjustment credit will be given based on the usable remaining tread;

II. Warranty Exclusions

a) Tyres which have been repaired in any part of the tyre structure, regardless of the puncture repair technique or materials used

b) Tyres which are unserviceable due to road hazard damages (cuts, snags, punctures, bruises, impact breaks, etc.)

c) Tyres which are unserviceable due to improper installation, maintenance or operation including, inflation pressure, hung bead, load, speed, irregular wear, wheel imbalance, defective vehicle mechanical components (brakes, suspension, wheels, drive shafts, etc.), or improper suspension alignment.

d) Tyres which are unserviceable due to accident, fire, chemical damage, damage from traction chain installation, motorsport activity (on-road or off-road), vandalism, acts of god, abuse, or damage from wreck/collision.

e) Tyres inflated with substitutes for air or nitrogen enriched air, which are not recommended by DTAU.

f) Tyres presented for warranty claim by other than the original purchaser, or tyres that were transferred to another vehicle from the one upon which they were originally installed, regardless of by whom. This warranty is not transferable.

g) Any tyre whose failure is caused by any previous damages or repairs.

h) Any cost of tyre repair, retreading, removal, installation or scrapping is not covered by this warranty and will be solely borne by the tyre owner.

i) Tyres that have severe cracking, have become brittle or otherwise changed rubber composition due to exposure to UV light or ozone.

j) Tyres purchased outside of Australia or not purchased from an authorised dealer of DTAU.

Daniel Holmes

Technical Service Manager